



The Sustainable Agriculture Initiative Platform (SAI Platform) is a not-for-profit organisation transforming the global food and drink industry to source and produce more sustainably. With over 160 members, from companies and organisations in the food and drink value chain, SAI Platform is at the forefront in pioneering solutions to common challenges and promoting sustainable agriculture through industry collaboration.

SAI Platform's industry leading solutions are fundamental to drive the transformation of the agricultural sector towards the adoption of better agricultural practices. Our systems help guide, measure and enable sustainable and regenerative agriculture outcomes, with the objective of helping farmers to overcome the challenges they face in the implementation and scaling of solutions.

### Industry Solutions Officer

SAI Platform is recruiting an Industry Solutions Officer. This is an exciting role and a unique opportunity for a high calibre individual to support SAI platform's industry solutions and programmes, at a very crucial time. SAI Platform's tools and solutions play an important role in shaping the sourcing standards and approach of the food and beverage industry. Given SAI Platform's scope and breath, we operate at the centre of sustainable agriculture and agricultural supply chains and the role represents a great opportunity to learn and develop.

The Industry Solutions Officer will support the Farm Sustainability Assessment (FSA) Director and wider SAI Platform Secretariat in delivering core services and systems that allow our solutions and programmes to grow and be used at scale. They will also help to develop important new features that support the work programmes of member workstreams.

The role involves remote working with a virtual team.

### Responsibilities

Support the Farm Sustainability Assessment Director to:

- Ensure that all user support requests are managed correctly and in line with agreed levels of service.
- Developing the effectiveness tracker and reporting on key metrics for growth of uptake and satisfaction for users and service agents.
- Assist with the delivery of key meetings and events.
- Prepare or support the preparation of PowerPoint presentations and reviewing training material.



- Support the development of IT solutions including the FSA web-app and benchmarking portal.
- Prioritise and resolve any bugs within the system.
- Support users and service agents such as verification bodies, endorsed advisors, as well as benchmarked scheme owners.

Support the development of the regenerative agriculture programme and its integration with the FSA.

- Co-ordinate on farm pilots.
- Co-ordinate online consultation process.

### Candidate requirements

- Minimum of 1 years relevant work experience, preferably within the field of food supply chains or sustainable agriculture OR hold a highly relevant post-graduate qualification.
- Service-oriented attitude with excellent organisational and interpersonal effectiveness.
- Good attention to detail and problem-solving ability.
- Strong IT literacy and confident in learning about new IT systems.
- Native or near-native level English speaker with excellent verbal and written skills; additional languages are an asset.
- Self-motivated and able to work remotely with a virtual team.
- Existing knowledge of sustainability scheme management in the food sector is preferred.

### Applications

The role will occasionally involve travel. SAI Platform invites candidates of all nationalities to apply.

Please send your application (a CV of no more than two A4 pages, and a one-page cover letter) to [jrushton@saiplatform.org](mailto:jrushton@saiplatform.org) mentioning 'SAI Platform Industry Solutions Officer' in the subject line. For more information about this position, please send an email with your queries to [jrushton@saiplatform.org](mailto:jrushton@saiplatform.org)