



The Sustainable Agriculture Initiative Platform (SAI Platform) plays an important role towards the transformation of food systems through the adoption of sustainable agricultural practices. It brings together over 160 members from the food and beverage industry, including farmer cooperatives, manufacturers, processors and retailers. Affiliate members include agricultural input providers, support services, assurance schemes providers, as well as other industries that source agricultural products.

SAI Platform's Industry Solutions are fundamental to drive the transformation of the agricultural sector towards the adoption of better agricultural practices. Our systems help guide, measure and enable sustainable and regenerative agriculture outcomes, with the objective of helping farmers to overcome the challenges they face in the implementation and scaling of solutions.

Industry Solutions Officer

SAI Platform is recruiting an Industry Solutions Officer. This is an exciting role and a unique opportunity for a high calibre individual to support SAI platform's flagship industry solutions at a very crucial time. SAI Platform's tools and solutions play an important role in shaping the sourcing standards and approach of the food and beverage industry. Given SAI Platform's scope and breath, we operate at the centre of sustainable agriculture and agricultural supply chains and the role represents a great opportunity to learn and develop.

The Industry Solutions Officer will support the FSA Director and wider SAI Platform Secretariat in operating core services and systems that allow our solutions to grow and be used at scale. They will also help to develop important new features that support the work programmes of member workstreams.

The officer will have responsibility for the management and delivery of our solutions that provide support to our usership and service agents such as verification bodies, endorsed advisors, as well as benchmarked scheme owners. They will also support in the development of an industry solution for Regen Ag based on the FSA.

The role involves remote working with a virtual team.

Responsibilities

Support FSA Director in the delivery of the SAI Platform industry solutions



- Ensure that all user support requests are managed correctly and in line with agreed levels of service
- Developing the effectiveness tracker and reporting on key metrics for growth of uptake and satisfaction for users and service agents
- Assist with the delivery of key meetings and events
- Prepare or support the preparation of PowerPoint presentations and reviewing training material
- Support the development of IT solutions including the FSA web-app and benchmarking portal
- Prioritise and resolve any bugs within the system

Support the development of an industry solution for Regen Ag, integrated with the FSA.

- Co-ordinate on farm pilots
- Co-ordinate online consultation process

Candidate requirements

- Minimum of 2 years relevant work experience, preferably within the field of food supply chains or sustainable agriculture OR hold a highly relevant post-graduate qualification.
- Service-oriented attitude with excellent organisational and interpersonal effectiveness
- Good attention to detail and problem-solving ability
- Strong IT literacy and confident in learning about new IT systems
- Native or near-native level English speaker with excellent verbal and written skills; additional languages are an asset
- Self-motivated and able to work remotely with a virtual team
- Existing knowledge of sustainability scheme management in the food sector is preferred

Applications

The role will occasionally involve travel. SAI Platform invites candidates of all nationalities to apply.

Please send your application (a CV of no more than two A4 pages, and a one-page cover letter) to acahill@saiplatform.org mentioning 'SAI Platform Industry Solutions Officer' in the subject line. Send your application no later than **26th September 2022**. For more information about this position, please send an email with your queries to acahill@saiplatform.org